# The Master Plan of Indonesian Financial Service 2015 - 2019



Regulate · Supervise · Protect

# FINANCIAL SERVICES SECTOR **DEVELOPMENT OBJECTIVES AND** DIRECTION

To create a stable financial services sector that contributes significantly to sustainable economic growth and, therefore, public prosperity in Indonesia.

2015

- > Establishment of strong fundamentals to create a high & sustainable economic growth
- > Fulfillment of main infrastructure
- > Fulfillment of development funding needs

2019

- > National economy with high productivity & value added
- > High & sustainable economic growth
- > Digitalized financial services sector

## DIRECTIONS FOR INDONESIAN FINANCIAL SERVICES SECTOR DEVELOPMENT



#### CONTRIBUTIVE

Optimizing the supporting role of the financial services sector in accelerating national economic growth



#### **STABLE**

Safeguarding financial system stability as a foundation for a sustainable economic development



#### **INCLUSIVE**

Create financial independence and support effort towards economic equality

### **ENABLER**

Improvement in the quantity & quality of human resources
Utilization of information technology in activities of the financial services sector

# **CONTRIBUTIVE**

# FUNDING OF INFRASTRUCTURE AND PRIORITY ECONOMIC

- > Optimise the role of financial services institutions to ensure food and energy security as well as support other priority sectors
- > Optimise the role of financial services institutions in terms of financing specific sectors

#### CAPACITY BUILDING AT FINANCIAL SERVICES INSTITUTIONS

- > Strengthen the capital and institutional structure of financial services institutions in order to enhance their role in supporting economic
- > Empower associations in the financial services sector

#### FINANCIAL SERVICES SECTOR PRODUCT AND SERVICE DEVELOPMENT AS WELL AS INCREASED FINANCIAL LITERACY

- > Develop financial and investment products in the financial services sector
- > Develop schemes for products, services and activities in the financial services sector
- > Develop and apply sustainable funding principles for the financial services
- > Expand the consumer base
- > Facilitate access to the capital market as an alternative source
- > Conduct massive, synergic, structured and comprehensive education throughout the financial services sector
- > Improve financial management skills

#### STRENGTHENING THE ROLE OF THE SHARIA FINANCIAL **SERVICES SECTOR**

- > Enhance business and network expansion as well as sharia financial products
- > Create a fair playing field for the sharia financial services sector
- > Strengthen cooperation to develop the sharia financial services sector through policy synergy with the government as well as relevant authorities and stakeholders
- > Enhance the quality of industry players in the sharia financial services
- > Conduct promotional campaigns and education concerning sharia finance

# STABLE

#### STRENGTHENING FINANCIAL SERVICES SECTOR **SUPERVISION**

- > Implement integrated risk-based supervision of the financial services sector
- > Develop appropriate methods to supervise rural banks and microfinance institution
- > Consistently strengthen law enforcement in the implementation of the supervision function
- > Supervise market conduct within a consumer protection framework
- > Strengthen crisis management protocol and inter-institutional coordination
- > Formulate market conduct regulations in terms of consumer protection

#### STRENGTHENING AND STRUCTURING THE FINANCIAL SERVICES SECTORS IN ACCORDANCE WITH INTERNATIONAL **STANDARDS**

- > Structure financial services institutions ownership to support sustainable economic development
- > Strengthen the application of international practices to financial services sector regulations, reporting and supervision
- > Develop governance and risk management in line with best practices
- > Strengthen preparations towards ASEAN financial market integration
- > Formulate effective regulations to create fair competition and prevent regulatory arbitrage
- > Regulate remuneration in the financial services sector
- > Improve efficiency and stability in the financial services sector
- > Strengthen the handling of infractions in the accumulation of public funds and investment management

# **INCLUSIVE**

#### DEVELOPMENT OF LOCAL ECONOMIC POTENTIAL

- > Strengthen the function and role of regional banks, rural banks and microfinance institutions to support local economies
- > Promote the capital market for local economic development and extend the guarantee program for local economic funding

#### **EXPANDING FINANCIAL ACCESS AND STRENGTHENING CONSUMER PROTECTION**

- > Develop micro-financial products and/or services
- > Expand funding/financing access to micro, small and medium enterprises (MSMEs)
- > Develop branchless banking services and expand the distribution channels for financial products
- > Expand financial inclusion to reach all social strata
- > Enhance consumer protection
- > Strengthen consumer complaint handling in the financial services sector
- > Strengthen consumer protection and education regulations

#### **ENABLER**

#### FULFILLING THE REQUIREMENT FOR HUMAN RESOURCES IN THE FINANCIAL SERVICES SECTOR AND AS SUPERVISORS OF FINANCIAL SERVICES INSTITUTIONS IN TERMS OF BOTH QUALITY AND QUANTITY

- > Improve competence standards in the financial services sector and for supervisors of financial services institutions
- > Expand educational methods for industry players through formal and informal educational institutions

#### UTILISING INFORMATION TECHNOLOGY IN THE FINANCIAL **SERVICES SECTOR**

- > Develop information technology infrastructure in the financial services sector
- > Develop the reporting and database infrastructure













