

ANNOUNCEMENT

This announcement is to inform that there had been technical disturbances on OJK Consumer Service System (FCC OJK); therefore OJK could not serve consumers and public well on Tuesday, March 4th, 2014. We truly apologize for the inconvenience.

For consumers and public who were unable to report their complaints, inquire explanation or deliver information to OJK Consumer Service on the date, please contact OJK Consumer Service to file your reports again.

Thank you for your attention.

**Directorate of Consumer Service
Education and Consumer Protection Division
Financial Services Authority**